

## COMPANY PROFILE

it Consult is Organization Intelligence.

#### The organization

it Consult is the leading software house for the Microsoft environment in services and software platform development for Organization Intelligence, i.e. Business Process, Workflow, Document and Knowledge Management and for areas like legal Case Management, Document Archiving and Substitutive Conservation.

Since 2001 the company has concentrated on the processing of destructured data (documents, e-mail, multimedia files, processes, etc.) and it has succeeded in reaching a leadership position in Italy in these areas thanks to various factors:

- An original approach to organizational knowledge management and a method for applying it
- A solid partnership with Microsoft for which it is the ISV partner of reference in Italy for SharePoint
- Production of standard software platforms for the management of destructured data

As concerns this last point, It Consult is present on the market with various standard solutions developed entirely and natively on Microsoft SharePoint. it Consult is
the company
that
produces
josh: the
leading
software
in Italy for
the process,
competence
and content
management

**Company Profile / 2020** 

it Consult

web: www.itconsult.it

## SOLUTIONS

Increasing the value of organization intelligence thanks to the management of Processes, Competences and Contents.

The solutions are marked by great facility of use aimed at making users and organizations independent in the management and use of the functions;

- josh software platform for Organization Intelligence, Business Process and Knowledge Management based on market standards
- josh Archive! a solution that provides functions for document filing and legally compliant substitutive conservation
- josh Protocol! legally compliant case management platform.

All of these products have been completely developed and integrated with the entire Microsoft technological infrastructure (Windows Server, Sql Server, SharePoint, Lync, Exchange, etc.) and are internationally certified by third party bodies with respect to Microsoft, namely:

- Web Services and .Net
- SQL Server
- Server Operating Systems (Windows Server)
- Client Operating Systems (Windows XP, Windows Vista, Windows 7, Windows 8)

#### A solution for various corporate functions.

The suite of products offered by it Consult meets the need for management and control in various areas, for example:

- Compliance & Risk Management (Audit, Governance ...)
- Customer Service (customer relations management, product development, trouble ticketing, service SLA definition/control)
- Finance Activities (investment authorization, budget control, cash flow management, invoice approval)
- Human Resources (onboarding, skill management. ....)
- Regulatory and quality adjustments (SOX, ISO, Protocollo)
- Dematerialization (active/passive cycle, Substitutive Conservation)
- Security (data control, monitoring, data source integration)





# MARKETS AND REFERENCES

The market target is medium-large enterprises and medium-large public administrations including the following areas:

#### **Public Agency**

AGCOM Coldiretti Infratel Italia Invitalia Lazio Innova Uninettuno

#### Food Industry

Develey Latteria Vipiteno Montenegro

#### Insurance | Banking | Finance

Allianz RAS Arca Sgr Banca Ubae Gruppo ZURICH Italia Nobis Vita (Apulia Previdenza)

#### Chemical & Pharmaceutical

Solvay Specialty Polymers Unifarco

#### Editorial | Film | Artistic

Cinecittà DEA

Museo Nazionale della Scienza e della Tecnologia

Musei Vaticani

SIAE – Società Italiana degli Autori ed Editori

#### Fashion & Luxury

Bulgari La Perla

#### **Real Estate**

Centostazioni

#### Manufacturing

Alberto Sassi Centroservice Comelit EFI Reggiani FPZ Blower Technology Galdi ICA

IHI Charging Systems International

Leonardo Elicotteri

Miele

Oikos
Osculati
Piaggio Aerospace
Pupa Milano
Sanlorenzo
Scavolini
Sofidel
Somipress
Sweden & Martina

#### **Central Public Administration**

Italian Navy

TechnoAlpin

Vav

Italian Ministry of Economic development

#### Local Public Administration

Municipality of Terranova da Sibari Consorzio di Bonifica Piave Consorzio Plemmirio Ospedali Riuniti di Ancona

#### Oil | Energy

Alma Petroli Axpo Italia Bim – Gestione Servizi Pubblici Enel ITG – Infrastrutture Trasporto Gas

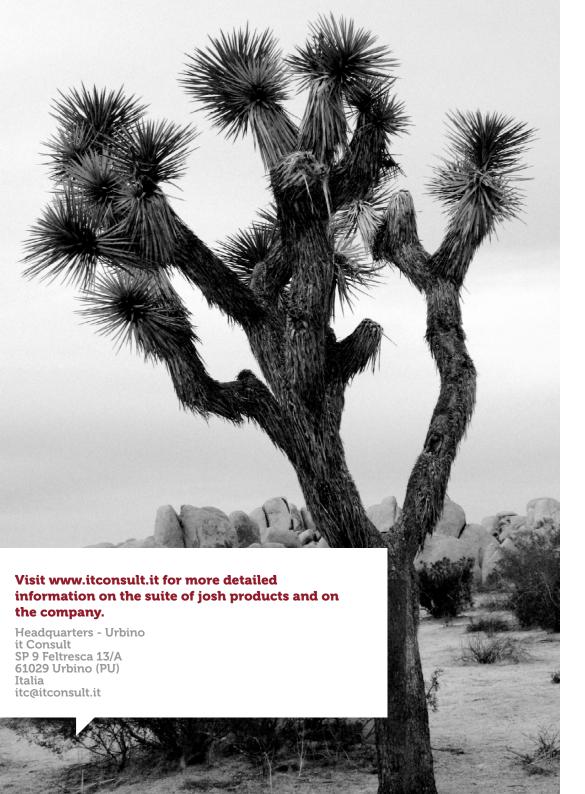
Sei Toscana - Servizi Ecologici Integrati Toscana

#### **Technology | Services**

Conei
Eden Viaggi
Euro & Promos
Metropolitana Milanese
Selda Informatica
Sodexo Group
Tecnimont
Vitrociset

#### Transportation

Aeroporto di Verona Villafranca Ferservizi Gruppo SAVE Marina di Portisco NTV – Nuovo Trasporto Viaggiatori Trenitalia



### IN DEPTH

To better understand what josh, josh Archive! and josh Protocol! can do to improve your organization

#### **Brochure:**

Brochure josh (Workflow and Business Process Management Platform)

<u>Brochure josh Archive!</u> (Document Filing and legally compliant Substitutive Conservation)

Brochure josh Protocol! (Legally compliant Case Management)

#### Case Study:

<u>ALLIANZ – RAS</u> (Sistema di Business Process management system for compliance with the SOX normative)

NOBIS VITA (Document and Workflow Management

BANCA UBAE (Document and Workflow Management)

CENTOSTAZIONI (State Railway Group, Case study on document management,

business process recording and automation)

**COMUNE DI TERRANOVA DA SIBARI (Case Management)** 

LATTERIA VIPITENO (Document Filing and legally compliant Substitutive Conservation)

MIELE ITALIA (Workflow and Business Process management)

MONTENEGRO (Workflow and Business Process management)

MUSEI VATICANI (Autonomy and efficiency in the management of business processes)

**REGGIANI MACCHINE (Archiviazione documentale)** 

SANLORENZO YACHT (Archiviazione documentale)

**SCAVOLINI** (Substitutive Conservation, Workflow and Business Management)

**SOLVAY** (Workflow and Business Process management)

**VAY** (Workflow and Business Process management)

#### Accreditation:

Gartner has inserted it Consult into the European reports on ECM.

It has also published an article on the exemplary Italian Navy system.

Sistema qualità certificato ISO 9001:2015

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